

Information Request Compliance Statistics

The Section 45 Code of Practice states that public authorities with over 100 Full Time Equivalent employees should, as a matter of best practice, publish details of their performance on handling requests for information under the Freedom of Information Act. The following data includes requests received under both the Freedom of Information Act 2000 and Environmental Information Regulations 2004.

	2020/21 Q1	2020/21 Q2	2020/21 Q3	2020/21 Q4	Total / EOY
Requests Received and Processed					
FOI requests received during the Q	92	124	135	129	480
EIR requests received during the Q	35	56	48	46	185
Total requests received during the quarter	127	180	183	175	665
Total requests carried forward from previous quarter	8	14	19	13	
Requests not yet processed	14	19	13	21	
Requests cancelled/withdrawn	4	4	3	6	17
FOI Compliance with Statutory Deadline					
Requests processed in full	84	120	138	113	455
Requests processed by statutory deadline	83	117	133	106	439
Percentage (target > 90%)	98.8%	97.5%	96.4%	93.8%	96.5%
Requests processing took longer than statutory deadline	1	3	5	7	16
Percentage (target < 10%)	1.2%	2.5%	3.6%	6.2%	3.5%
EIR Compliance with Statutory Deadline					
Requests processed in full	33	51	48	48	180
Requests processed by statutory deadline	29	48	46	45	168
Percentage (target > 90%)	87.9%	94.1%	95.8%	93.8%	93.3%
Requests processing took longer than statutory deadline	4	3	2	3	12
Percentage (target < 10%)	12.1%	5.9%	4.2%	6.3%	6.7%
Requests where the deadline was extended	0	1	1	1	3
Request Outcome Analysis					
Requests where information granted in full	77	116	139	107	439
Requests where information refused in full (breakdown below)	32	41	36	43	152
<i>Information not held</i>	29	34	33	33	129
<i>Information reasonably accessible by other means</i>	2	2	2	3	9
<i>Other full refusal</i>	1	5	1	7	14
Requests where the information was granted in part and refused in part	8	14	11	11	44
Requests received that have been referred for internal review	1	0	1	3	5

Key

Requirement of Code of Practice

Additional optional information